ParentHub
BrightArrow's School-to-Parent Communiction App

Push Notifications Instructions

To receive notifications, certain permissions need to be enabled on your device. This usually happens automatically, but if you need to assist the process, here are a few steps to ensure you receive the notifications you have requested.

iOS Instructions	Android Version 12	Android Version 13	Android Version 14
Open **Settings** app	Long press the **ParentHub** app icon	Long press the **ParentHub** app icon	Long press the **ParentHub** app icon
Choose **ParentHub**	Choose **Information** icon (sometimes shown as i)	Choose **Information** icon (sometimes shown as i)	Choose **Information** icon (sometimes shown as i)
Press **Notifications**	Press **Notifications**	Press **Notifications**	Press **Notifications**
Select **Lock Screen > Notifications > Banners**	Turn on "**All ParentHub Notifications**"	Turn on "**Allow Notifications**"	Press "**Notification Categories**"
Change **Show Previews** to **Always**	Press **General**	Select pop-up notification type	Press **General**
	Turn on "**Show Notifications**"	Press "**Notification Categories**"	Turn on "**Show as Pop-Up**"
	Turn on **Pop on Screen**	Press **General**	
		Turn on "**All Notifications**"	
		Choose **Alert**	
		Turn on "**Show as Pop-Up**"	

GetTechSupport@BrightArrow.com | Sales@BrightArrow.com | www.BrightArrow.com