

Title: Tier 3 Technical Support Engineer

We continue growing and once again are looking to expand our team.

We are seeking a new Tier 3 Technical Support Engineer. The candidate needs to epitomize our mission to understand and fulfill the needs of our K-12 customers. We seek somebody who thrives in a fast-paced environment where we add features frequently and is great at prioritizing customer requests. They need to have affinities to learn new technologies, communicate well within our team and with customers, and meticulously complete tasks promptly and completely.

The new engineer does not need to move – it's a virtual position, but will need to be able to work with customers during Pacific time business hours. Although the candidate will not (necessarily) be writing features, he/she will need to have enough working knowledge of programming to be able to review the flow and set breakpoints to pinpoint changes or issues. A good mastery of SQL is necessary.

Our employees all have part ownership of the company, in the form of stock options, so the company's successes become an employee's successes. If any of you know of somebody who fits these criteria, loves to work with customers and review code at the same time, and enjoys the process of identifying and adding functionality to a K-12 communication platform, we would love to talk with them.

Please send resume and background information to:

Raymond Bily
BrightArrow Technologies
rbily (at) brightarrow.com

About BrightArrow Technologies

BrightArrow Technologies is a powerful and feature-rich mass notification system designed to automatically deliver messages simultaneously to large groups of people. This powerful notification solution is loaded with features that deliver voice calls, text messages, emails, social media posts and push notifications seamlessly in a single action. BrightArrow covers the bases with over 20 years of extensive and comprehensive development and state-of-the-art voice and messaging technology, delivering one of the most reliable and fastest adapting notification platforms in the marketplace.

If interested in this position, please email Raymond Bily at rbily [at] brightarrow.com



www.BrightArrow.com