



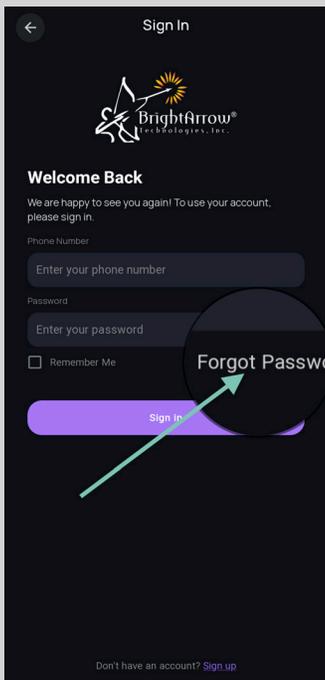
ParentHub

BrightArrow's School-to-Parent Communication App

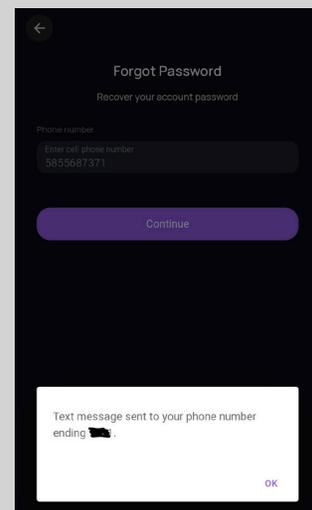
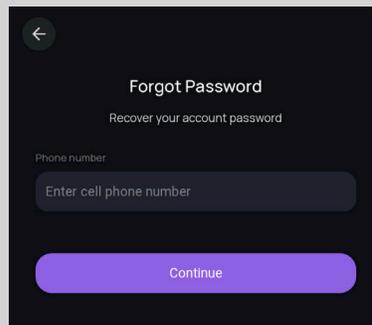
I Forgot My ParentHub Password!

Forgot your password after creating an account? No problem—you can easily reset it.

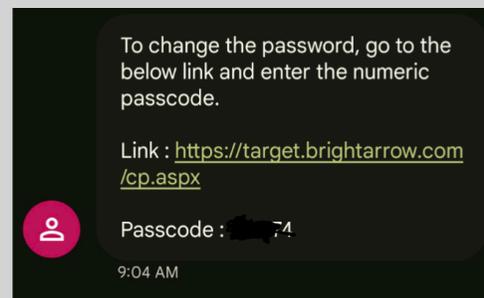
Step 1:
From the login screen, click the **Forgot Password** link.



Step 2:
Enter the cell phone number of the account.



Step 3:
You will receive a notification on your phone with a link and a passcode.



Step 4:
The link will open a page to change your password.

Step 5:
Click **Change Password**

Step 6:
After changing your password, return to the login page and sign in with your phone number and new password.

Username:
The account cell phone number

Numeric Passcode:
The code from the text message

New Password:
Your desired new password